



## Research Services

When your organization joins E Source, all of your full-time employees gain access to the research and accumulated knowledge of our industry experts.

We offer information programs designed to help utilities and their employees meet their business goals in the areas of:

- |                           |                        |
|---------------------------|------------------------|
| Communications            | Marketing              |
| Customer care             | Market research        |
| Customer satisfaction     | Program implementation |
| Energy efficiency         | Technology assessment  |
| Key account relationships | Technology transfer    |
| Load management           |                        |

E Source also offers memberships designed to help corporate energy managers improve their organization's energy efficiency and more effectively budget and plan their firm's energy use.

Across all of our services, we strive to give you exactly the information you need, when you need it, helping you overcome business challenges and meet your goals. We filter out irrelevant data and deliver the actionable intelligence you need to make better business decisions.

E Source members have exclusive access to a host of resources, including reports, newsletters, web conferences, in-person events, referrals, e-mail updates, and issue-oriented PowerPoint presentations. Perhaps the most appreciated benefit of membership is access to our experienced staff. Members are encouraged to take advantage of the E Source Member Inquiry Service, through which we provide custom answers to your specific questions. Memberships are usually offered on an annual subscription basis.

Click on the service names below to learn more about:

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|--|---|
| <a href="#">E Source Business Energy Advisor</a>                           | <a href="#">E Source Intelligent Grid Service</a>             |
| <a href="#">E Source Climate Change Suite</a>                              | <a href="#">E Source Managed Accounts Service</a>             |
| <a href="#">E Source Corporate Energy Managers' Consortium</a>             | <a href="#">E Source Residential Energy Service</a>           |
| <a href="#">E Source E-Business Service</a>                                | <a href="#">E Source Small &amp; Midsize Business Service</a> |
| <a href="#">E Source Efficiency &amp; Demand-Response Programs Service</a> | <a href="#">E Source Technology Assessment Service</a>        |
| <a href="#">E Source Energy Market Advisory Service</a>                    | <a href="#">E Source Utility Communicators Service</a>        |
|  | <a href="#">E Source Utility Customer Care Service</a>        |