

Happy CX Day to our utility heroes!

By Sara Patnaude

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Happy <u>CX Day</u> from E Source! We want to take this opportunity to say thank you to all utility essential workers who provide an outstanding customer experience, day in and day out.

It's been truly inspiring to see how utilities across the US and Canada have stepped up to support their customers during the COVID-19 pandemic. We're honored to be a part of such an amazing industry. Bravo, utility heroes! Keep up the great work.

Today, we honor all of you with this special video, featuring <u>Jeffrey Daigle</u>, senior consultant and Certified Customer Experience Professional (CCXP), and a few other members of the E Source team!

Happy CX Day 2021 from E Source!



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